

**UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF VIRGINIA
Alexandria Division**

NAVIENT SOLUTIONS, LLC,)	
)	
Plaintiff,)	
)	
v.)	Case No.: 1:21-cv-324-TSE-IDD
)	
DEPARTMENT OF EDUCATION and)	
DR. MIGUEL CARDONA,)	
)	
Defendants.)	
_____)	

**EXHIBIT 20
Emails concerning Freedom of Information Act
dated April 26, 2017 and May 15, 2017
AR 1604-1607**

Glick, Veronica R.

From: Pedersen, AnnMarie <AnnMarie.Pedersen@ed.gov>
Sent: Wednesday, April 26, 2017 9:41 AM
To: Glick, Veronica R.
Subject: RE: IFAP website

Categories: Important
FilingDate: 5/1/2017 7:24:00 PM

Hi Veronica,

We are finalizing our response to officially very soon, but unfortunately we weren't able to locate any of the actual complaints referenced. Our records retention schedule didn't require us to keep that information and they weren't maintained.

You should be getting the official response in a week or so, we only heard back from the subject matter experts last week.

Sorry we couldn't be of more help.

Ann Marie

From: Glick, Veronica R. [<mailto:vrglick@debevoise.com>]
Sent: Tuesday, April 25, 2017 3:58 PM
To: Pedersen, AnnMarie
Subject: RE: IFAP website

Dear Ann Marie,

Good afternoon. We were wondering whether you have located any materials in response to our FOIA request regarding the 1993 Dear Colleague Letter and Nellie Mae / Sallie Mae?

Sincerely,

Veronica

**Debevoise
& Plimpton**

Veronica R. Glick
vrglick@debevoise.com
+1 202 383 8153 (Tel)

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From: Pedersen, AnnMarie [<mailto:AnnMarie.Pedersen@ed.gov>]
Sent: Monday, February 06, 2017 16:49
To: Glick, Veronica R.
Subject: RE: IFAP website

Thanks Veronica, I will let you know if we need anything else.

From: Glick, Veronica R. [<mailto:vrglick@debevoise.com>]
Sent: Monday, February 06, 2017 4:48 PM
To: Pedersen, AnnMarie
Subject: RE: IFAP website

Dear Ann Marie:

Thank you for your call. I have attached the Cover, Index, and Page 13 of the 1993 DCL to help identify the issues raised in the FOIA request. Please let me know if I can clarify anything.

Sincerely,

Veronica

**Debevoise
& Plimpton**

Veronica R. Glick
vrglick@debevoise.com
+1 202 383 8153 (Tel)

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From: Pedersen, AnnMarie [<mailto:AnnMarie.Pedersen@ed.gov>]
Sent: Monday, February 06, 2017 16:14
To: Glick, Veronica R.
Subject: IFAP website

<https://ifap.ed.gov/ifap/>

Ann Marie Pedersen
Director, Correspondence Services
Office of Communications and Outreach
Federal Student Aid
U.S. Department of Education
830 First Street, NE, Room 22C5
Washington, DC 20202-5361
Phone: (202) 377-4543
annmarie.pedersen@ed.gov

Glick, Veronica R.

From: Wehausen, Robert <Robert.Wehausen@ed.gov>
Sent: Monday, May 15, 2017 3:02 PM
To: Glick, Veronica R.
Subject: U.S. Department of Education FOIA 17-00624-F

Dear Veronica Glick:

This is the Department's final response to your request dated December 29, 2016, requesting information pursuant to the Freedom of Information Act (FOIA), 5 U.S.C. § 552, which was received in the FOIA Service Center (FSC) on January 2, 2017. Your request was forwarded to the appropriate office within the Department of Education (the Department) for any responsive documents they may have.

You Requested:

Documents to include: (i) drafts of the November 1993 Dear Colleague Letter ("DCL") 93-L-161, (ii) any communications/documents regarding the terms "in whole or in part" therein, and (iii) any communications between Sheila Ryan and Robert (Bob) Evans, former director of policy and development for the Department of Education. Date range: 1992-1993

This letter is to notify you that the Department was unable to locate any documents that are responsive to your request. The staff in Federal Student Aid (FSA) informed the FSC that they did not retain any of the complaints sought in this request as they were considered background material, and therefore temporary records for the purposes of records retention.

You have the right to seek assistance and/or dispute resolution services from the Department's FOIA Public Liaison or the Office of Government Information Services (OGIS). The FOIA Public Liaison is responsible, among other duties, for assisting in the resolution of FOIA disputes. OGIS, which is outside the Department of Education, offers mediation services to resolve disputes between FOIA requesters and Federal agencies as a non-exclusive alternative to appeals or litigation.

They can be contacted by:

Mail	FOIA Public Liaison Office of the Chief Privacy Officer U.S. Department of Education 400 Maryland Ave., SW, LBJ 2E321 Washington, DC 20202-4536	Office of Government Information Services National Archives and Records Administration 8601 Adelphi Road Room 2510 College Park, MD 20740-6001
E-mail	robert.wehausen@ed.gov	OGIS@nara.gov
Phone	202-205-0733	301-837-1996; toll free at 1-877-684-6448
Fax	202-401-0920	301-837-0348

Lastly, you have the right to appeal this determination. You must submit any appeal within 90 calendar days after the date of this letter. Using the services described above does not affect your right, or the deadline, to pursue an appeal. An appeal must be in writing and must include a detailed statement of all legal and factual bases for the appeal; it should be accompanied by a copy of this letter, the initial letter of request, and any documentation that serves as evidence or supports the argument you wish the Department to consider in resolving your appeal.

Appeals may be submitted using the on-line form available at www.ed.gov/policy/gen/leg/foia/foia-appeal-form.pdf.

Appeals can also be submitted by:

E-mail: EDFOIAappeals@ed.gov
Fax: 202-401-0920
Mail: Appeals Office
Office of the Chief Privacy Officer
U.S. Department of Education
400 Maryland Avenue, SW, LBJ 2E320
Washington, DC 20202-4536

Sincerely,
Robert Wehausen
Team Lead
FOIA Service Center
U.S. Dept. of Education
400 Maryland Avenue, SW
Washington, DC 20202-4510
202.205.0733